

# PUTTING SAFETY FIRST

Protecting you during installations in your home



BE SAFE, BE SECURE, BE SIDEY





## PUTTING SAFETY FIRST

As one of the UK's largest and most experienced window and door specialists, we have been a market leader in the manufacture, supply and installation of high-quality products for nearly 90 years.

We have always put safety first in everything we do. We were the first fenestration company in the UK to be awarded ISO 45001:2018(SSIP) – the highest possible standard for the Occupational Health & Safety Management for the manufacture of windows, doors and conservatories.

As part of our complete commitment to the safety of our customers and our team, we have put together this guide to show you how we have adapted our installation procedures during the COVID-19 pandemic and to highlight the measures we've put into place to protect you during your home improvements.

Our installation teams have been given an extra level of training to ensure that the work we carry out in your home firmly follows Government guidelines to keep you and your family safe.

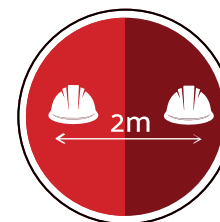


## HOW WE WILL PROTECT YOU

At Sidey, we take safety very seriously. We have put measures into place for even stricter safe working practices to protect you and your family during these challenging times.

We've added an extra level of training to make sure that all of our installers can work safely in your home. We'll also undertake as much of the installation as possible from the outside of your property to minimise the amount of time spent inside.

Other measures include:



Our installers will aim to keep 2 metres apart where possible during the work



They will have hand sanitiser with them at all times and will clean their hands frequently



They will establish with you what areas of your home they can have access to and ensure that you are able to be in a separate room



The installation team will take extra care to clean down once the installation is complete





# HOW WE WILL WORK IN YOUR HOME

Once you have completed the order for your home improvements, we will follow a series of steps to make certain that you can be assured of a safe installation.



During our technical survey, we will discuss with you arrangements around the installation



We will let you know in advance when to expect your installation team



Our installers will present identification on arrival



The installation team will double check with you that nobody in your home is shielding or showing symptoms



All installers will be wearing the necessary Personal Protection Equipment



The installers will run through the Health & Safety steps they will be following, to keep you safe in line with Government guidance



# BEFORE WE COME INTO YOUR HOME

Before beginning work on your property, we will carry out a Health & Safety assessment to ensure that it can be performed in line with Government guidelines.

This checklist will include:

- ✓ Our installers will work 2m apart wherever possible.
- ✓ Installers will be asked to confirm that they are free of symptoms of COVID-19 before attending your home.
- ✓ We will also check that our installers have not knowingly been in contact with anyone showing symptoms of COVID-19 before attending your home.
- ✓ Installers will have hand sanitiser with them at all times.
- ✓ All our installers will be equipped with the appropriate PPE to work safely.
- ✓ All installers will be fully trained on Health & Safety awareness.



# HOW YOU CAN HELP US

Before undertaking the replacement of your windows and doors, we will ensure that all the right precautions have been taken to be certain that it is safe to carry out the work in your home.

Before attending your home, we will ask you to confirm that you are okay to go ahead and run through this final checklist with you:



Is anyone in your home showing any symptoms of or been in contact with anyone who has symptoms of COVID-19?

Will the health of yourself or anyone else in the home, including anyone who is shielding, be affected by someone entering the property?

If there is someone who is shielding in your home, is it possible for you to isolate them from our installation team within your home?



# FURTHER INFORMATION

This guide highlights the many measures and checks that we have put in place to ensure that we are able to work safely in your home.

Government information and recommendations are changing regularly, and we will ensure that we follow the very latest guidance when working in your home.

You can view information on each of our Sidey showrooms online at [www.sidey.co.uk/local-showrooms](http://www.sidey.co.uk/local-showrooms)



EDINBURGH

10b Borthwick View  
Pentland Industrial Estate  
Edinburgh  
EH20 9QH



PERTH

Perth Design Centre  
19 Feus Rd  
Perth  
PH1 2AS





BE SAFE, BE SECURE, BE SIDEY



01738 634 803 | [www.sidey.co.uk](http://www.sidey.co.uk)



@Sideyltd



Sidey



@Sideyltd

Sidey Head Office, 57 Feus Road, Perth, PH1 2AX